

Southern Meats Pollution Incident Response Management Plan

Notifications and Communications Mechanisms – EPL 4047

1.1 Procedure for Notifying Relevant Authorities

If a pollution incident presents an immediate threat to human health or property THE Operation Manager will call 000. If there is not an immediate threat, then the following authorities are notified immediately if a pollution incident occurs:

- **Environment Protection Authority** (131 555)
- **Goulburn Mulwaree Council (LGA)** (0248 234444)
- **Fire and Rescue NSW** 1300 729579
- **NSW Health Public Health Unit** (1300 066055)
- **WorkCover NSW** (13 10 50)

All these authorities are notified. Although not all will need to act, the protocol requires all these bodies to be notified and then updated as required. Each body will deliver further instructions on their requirements once they understand the nature of the pollution incident.

1.2 Communication Mechanisms

The names and contact details of the owners and occupiers of land in the vicinity of the premises to which the licence relates (or where the potential operational hazards are carried out) can be found in Appendix E. The owners and occupiers of the premises found in Appendix E will be contacted by the Operations Manager as soon as practical in case of a pollution incident. Early warnings and regular updates in relation to a pollution incident is provided and may include the following communication mechanisms:

- Incident notification posted on the licensee's website;
- Social media networks;
- Telephone calls;
- Letterbox drops;
- Doorknocking; and
- Emails.

Furthermore, appropriate information regarding how the affected community should respond to the incident is clearly communicated. In case of an effluent spill and potentially contaminated run-off being discharged to the Mulwaree River warning messages may include instructions to avoid the use of water in creeks and rivers affected, or likely to be affected.